

# User manual

# Mixpro 14

Réf. 30760 / 30885 / 30886



## EUROPRO

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More information on [www.euromair.com](http://www.euromair.com)

You just acquired one of our machines and all the team of Europe Projection thanks you for the confidence you have granted us.

Manufacturer of professional equipments for paint and fillers, we have put our know-how for 25 years at the service of the users of our machines.

Our technical & commercial team is at your disposal for any further information you may need about the machine you just acquired.

## EUROPE PROJECTION

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# 1. USER MANUAL

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## 1.1. IMPORTANCE OF THE MANUAL

This manual is a key part for the use of your machine. It summarizes the procedures of starting-up, cleaning and maintenance of the device and also the safety instructions you need to observe.

Read carefully all the working and safety instructions and the warnings included in this manual before starting your machine.

Most of the accidents are caused by the non-compliance of the safety standards and rules.

This manual must be kept near the machine, within reach of the user and held in good condition until the final destruction of the machine.

In case of loss or deterioration of the manual, you can ask the machine manufacturer mentioned on page 4 for a copy at any moment.

## 1.2. RECEIVERS OF THE MANUAL

This manual is intended to any staff which will manipulate the machine :

- people in charge of the transport of the machine
- people in charge of the use of the machine
- people in charge of the cleaning and maintenance of the machine
- people in charge of the final destruction of the machine

## 2. WARNING

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### 2.1. SAFETY

**Using the machine in an incorrect way or in non-compliance of the safety instructions indicated in this manual can cause death or serious injuries.**

**Read carefully all the working and safety instructions and the warnings contained in this manual before starting your machine.**



- Respect all the safety standards before running the equipment.
- Use the equipment only for the applications specified in the manual.
- Always remain alert when using the equipment.
- Transport the machine using the handles or the appropriate grips.
- During the breaks, disconnect electrically the machine.



- Run the equipment to its nominal voltage.
- Let at least 50 cm of free space between the equipment and any obstacle so that the air flow is not blocked.
- Know how to quickly stop the equipment in case of necessity.
- Never use the equipment while it is running abnormally or it is defective.
- Do not direct a water jet or flammable liquid on the machine.
- Never direct an air jet or product jet on a person or an animal.
- Do not touch warm surfaces of the equipment.
- Never touch moving parts.
- Do not insert any object or the hands inside the protection grids to avoid any accident or damage to the machine.
- For any outside job, only use appropriate extension cords.



- Always wear adequate body protections (glasses, gloves, overall and mask) and pay attention to long hair.



- Maintain the equipment carefully and clean it properly after every use.
- Disconnect the equipment before any intervention.
- Avoid absolutely to unscrew any connection while the machine is under pressure.
- Check the damaged parts.
- Do not clean the plastic parts with solvent.
- In case of damage of the electric cable or the plug, do not run the machine and contact a licensed After-Sale Service to put genuine parts instead of the defective ones.
- In case of needed After-Sale Service, always specify the machine model and its serial number.
- For any replacement of parts, only use genuine parts.



- Do not modify the machine.
- Do not cut or dismantle the protection grids.
- Do not open the electric box.

## 2. WARNING (continued)

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### 2.1. SAFETY (continued)

#### WORKSPACE

- Maintain the workspace clean and clear.
- Ambient operating temperature must be from 5°C and 35°C.
- Do not use the equipment in a potentially explosive area.
- Do not place any potentially inflammable objects in close proximity to the machine.
- Take away every not qualified person from the working area of the machine, as well as children and animals.
- In case of installation of the machine on scaffolding or a plan above ground level, attach the machine to avoid any fall while operating.
- Do not install the equipment on an inclined surface to avoid the risks of unexpected moves or falls.

#### HOSES

- Always use hoses and connections adapted to the used product (genuine parts), do not try to fix it.
- Do not walk on the hoses, do not bend them.
- Do not use the hoses to pull the machine.

#### STORAGE

- Keep the equipment in a clean and clear area in which the temperature does not exceed +35°C.

**IN CASE OF NECESSITY, WE SAVE OURSELVES THE RIGHT TO MAKE ANY USEFUL MODIFICATION WITHOUT ADVANCED NOTICE.**

## 2. WARNING (continued)

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### 2.2. ELECTRIC CONNECTION



The electric connection of the machine must be on a 16A - 230V plug with a differential circuit breaker.

Before any intervention on the machine, make sure that every energy supply is cut (air and electricity).

### GROUND CONNECTOR

All the machines must be connected to the ground when they work to protect the operator from electric shocks. Our machines are all equipped with standardized connection plugs.

Electric connection must be made by a qualified technician. It is forbidden to modify or dismantle the machine, especially the electric box.

Repairs must be made by an authorized center or our After-sale Service.

During any intervention on the machine, make sure that the ground is well reconnected.

### EXTENSION CORDS

During the use of an extension cord, make sure that it is not crushed or damaged and that it contains a ground. Check that the section of the used extension cord is sufficient to support the machine when it is working. A too thin extension cord can cause voltage drops or overheating of the machine.

In case of use of a cable reel, it is imperative to unwind it entirely, otherwise, the equipment can be damaged. The section must be proportional to the length of the cord.

### 2.3. END OF LIFE OF THE PRODUCT



At its end-of-life, the machine must not be eliminated with the other household waste. The uncontrolled elimination of waste can harm the environment or human health. Individuals are invited to contact the distributor which sold them the product or to inquire with their city hall to know where and how to get rid of the product so it can be recycled while respecting the environment.

Under the regulation of Waste of Electrical and Electronic Equipments (WEEE), we undertake to process the used EEES according to the following provisions: applicable only to products on the market since 08/13/05, under the brands EUROPE PROJECTION or VOLUMAIR, products of other brands sold by our company (upon presentation of the corresponding invoices), products that operate using electrical energy (for example, thermal washers or compressors do not fall into this category).

#### Treatment modality

WEEE returns collected by our clients/distributors at their own expense to our collection points in Antony (92) or Rousset sur Arc (13). Upon receipt, the products are sorted by our employees and directed to the most appropriate processing channels.

For any further information, please contact our hotline +33 4 42 29 08 96 or [conseil@euromair.com](mailto:conseil@euromair.com).

## 3. YOUR MACHINE

### 3.1. DESCRIPTION

Very handy machine ensuring a high quality continuous mixing.

Allows the application of: floor screed, plaster, air insulation, fireproof products, light powders (polystyrene), products with instant kneading and no need for rest time.



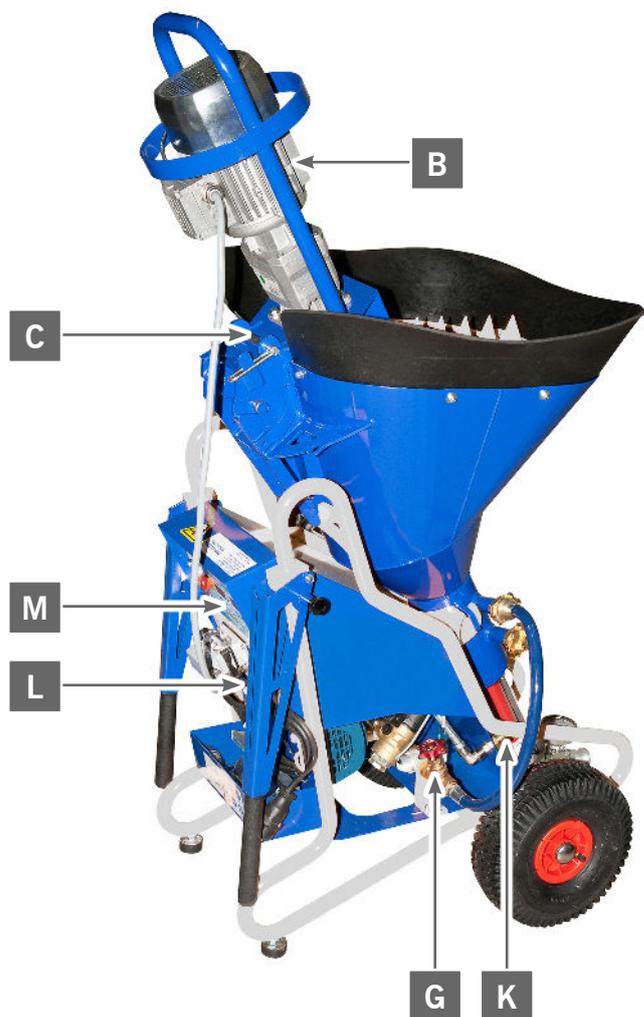
**Do not use products that are not compatible with mechanical spraying, whose components are not homogeneously mixed, solvent-based, etc.**

### 3.2. TECHNICAL CHARACTERISTICS

	Floor-screed	Plaster	Air insulation
Tank capacity	45 L		
Electrical supply	230 V - 50 Hz		
Thermal protection	yes		
Geared-motor driving mixing arm	1,5 kW		
Compressor	-	yes	yes
Compressor power	-	1,1 kW	2,2 kW
Compressor air flow	-	13 m <sup>3</sup> /h	22 m <sup>3</sup> /h
Variable speed	yes		
Water pump	yes		
Flow-meter	digital display		
Water safety switch	yes		
Product pressure	from 0 to 20 bar		
Product flow-rate	variable depending on pump used	up to 15 L/min	variable depending on pump used
Rotor/stator	MAP 3 mini	MAP 3 mini	MAP 3
Spraying yield	-	14 bags of 33 kg/h	14 bags of 33 kg/h
Pouring yield	20 bags of 25 kg/h	-	20 bags of 25 kg/h
Spraying max. hose length	-	15 m	15 m
Pouring max. hose length	40 m	-	40 m
Loading height	99 cm		
Dimensions (L x w x h)	78 x 60 x 148 cm		
Weight	82 kg	105 kg	82 kg
Noise level	-	93 Lwa	92 Lwa

## 3. YOUR MACHINE (continued)

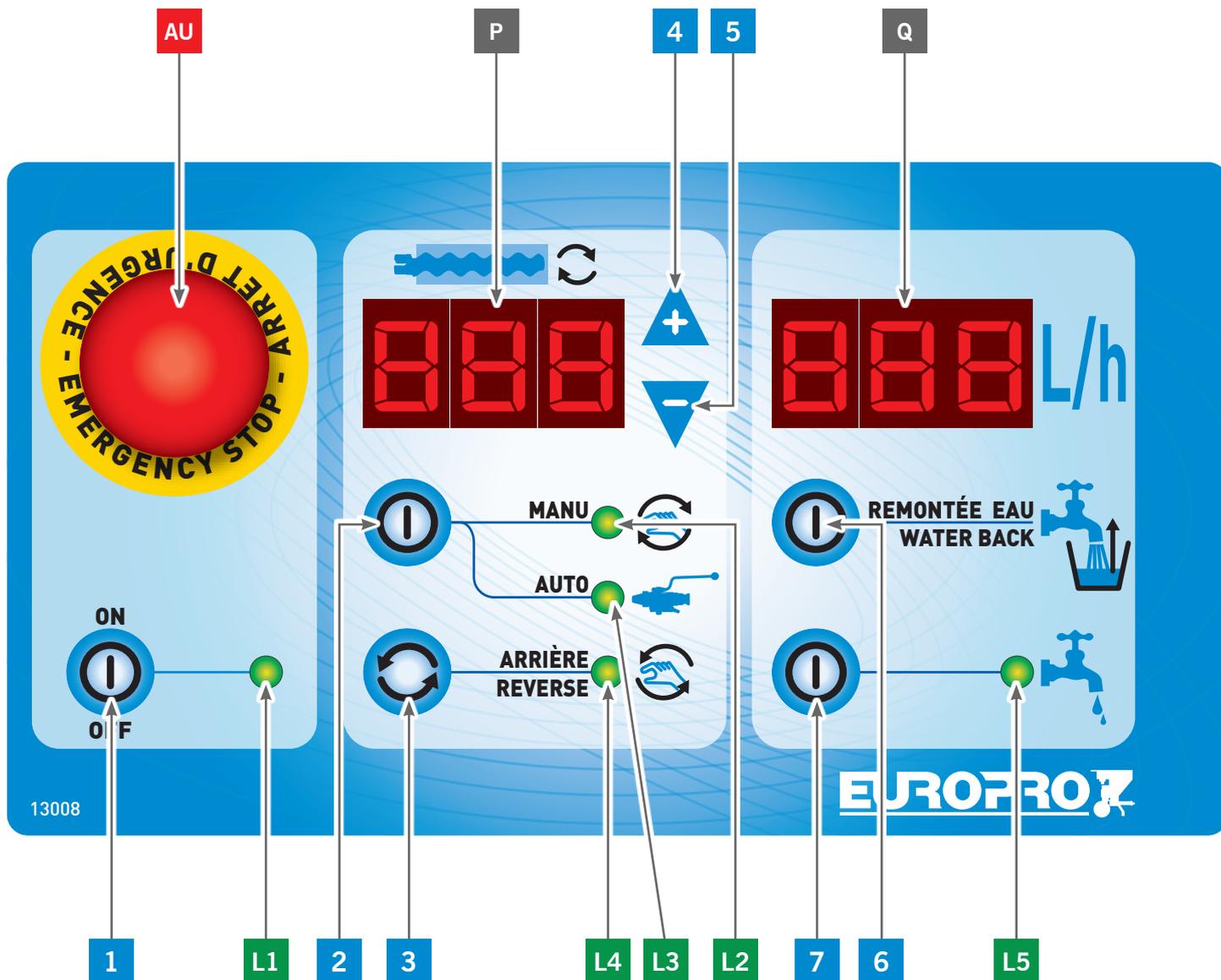
### 3.3. IDENTIFICATION OF THE COMPONENTS



A	Straight axis / Crank
B	Motor
C	Locking axis
D	Mixing chamber water inlet
E	Water inlet quick connector
F	Water outlet valve
G	Water flow-rate regulation valve
H	Drain valve
I	Pump outlet
J	Air inlet
K	Air outlet quick connector
L	Insert for wire controlled remote control
M	Commande panel (see details on next page)
N	Safety grid
O	Rotor / stator pump

## 3. YOUR MACHINE (continued)

### 3.3. IDENTIFICATION OF THE COMPONENTS (continued)



<b>P</b>	Product pump motor display	<b>Q</b>	Water flow-rate display
<b>1</b>	Start / Stop	<b>L1</b>	Power on light
<b>2</b>	Choice of MANU or AUTO mode	<b>L2</b>	MANU process light
<b>3</b>	Runs the pump backwards	<b>L3</b>	AUTO process light
<b>4</b>	Increase the motor speed	<b>L4</b>	Backwards running light
<b>5</b>	Decrease the motor speed	<b>L5</b>	With or without water running light
<b>6</b>	Water back	<b>AU</b>	Emergency stop
<b>7</b>	With or without water running		

## 4. USE OF THE MACHINE

### 4.1. PREREQUISITES

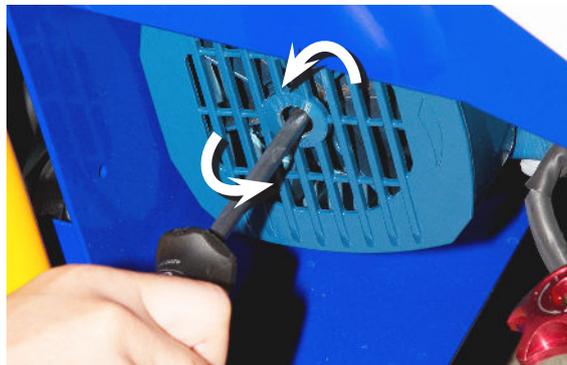
- The electric connection has to be 230 V - 16 A - 50 or 60 Hz with a 3 x 2,5 mm<sup>2</sup> cable reel of 40m maximum, completely unreeled.
- One push on the MANU/AUTO button (2) makes the pump start working and the (L2) light lights up.
- One push on the button REVERSE (3) makes the product pump turn in reverse mode and the light (L4) lights up.
- The buttons (4) and (5) are used to adjust the speed of the product pump.
- When using powdered product, pressing the WATER BACK button (6) causes water to flow into the mixing chamber. This function should only be used when starting up the machine before putting in the first bag of powdered product.
- In AUTOMATIC mode with water (light (L5) on), the opening of the lance or the start command causes the machine to start. The automatic cycle manages the operation of the product pump, the water pump and the water supply to the mixing chamber.



**Never use petroleum-based products in the pump, as they may damage it.  
Never run the pump without water or product.**



**Before each use of the machine, check that the water pump is not stuck, as this could damage the machine. Using a flathead screwdriver, turn to loosen the propeller of the water pump (see below).**



### STARTING / STOPPING THE MACHINE

- Once the machine plug is connected, the machine is in stop mode, the display (P) indicates OFF.
- When the ON/OFF button (1) is pressed, the display (P) indicates the product flow rate setting value, the light (L1) lights up, the machine is in operation.
- Pressing the ON/OFF button (1) when the machine is in operation (light (L1) is lit) the machine switches to stop mode, the display (P) indicates OFF (light (L1) is off).
- Pressing the button (7) allows the machine to be operated with or without water.
- When the light (L5) is on, the machine is in continuous mixing mode with water (for powder products).
- When the light (L5) is off, the machine is in no-water mode (for pasty products).

## 4. USE OF THE MACHINE (continued)

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### 4.2. STARTING UP - FLOOR-SCREED VERSION

1. Spray the rotor uniformly with lubricant (white assembly spray). Mount the rotor with the crank and the straight pin (A) by turning clockwise until the rotor is fully inserted. Then loosen it by a quarter turn.
2. Place the mixing shaft in the tank and tilt the motor (B) vertically. The mixing shaft and the motor drive nut must be aligned.



**Do not force during this operation as this may cause serious damage to the machine.**

3. Insert the locking pin (C) into the 2 holes intended for this purpose (if you cannot insert it, the pin or the rotor-stator are not correctly fitted, check).
4. Connect the water inlet hose to the machine's quick coupling (E), or to the buffer tank if used.
5. Connect the machine electrically.
6. The display (P) indicates AU, unlock the knob (AU) by turning it slightly.
7. OFF is displayed. Press the ON/OFF button (1) to switch on the machine.
8. Open the water supply (and the valve on the buffer tank if used).
9. Press button (7) and open the water valve (F) to prime the water pump (water should come out at a steady flow).
10. Close the water valve (F) and press the WATER BACK button (6) to fill the mixing chamber.



**The water level must not be higher than the water inlet in the mixing chamber (D), otherwise open the drain (H).**

11. Break a bag of powder on the grid (N) in one clean stroke, without shearing or cutting it open with a cutter.
12. Press button (2) to put the machine in MANU mode (light (L2) on).
13. The mixture will flow through the product outlet (I). To refine the texture of the product, increase or decrease the water flow rate (indicated on the display (Q)) using the control valve (G) and the pump speed using the arrows (4) and (5).
14. Once the desired texture has been reached, return the machine to AUTO mode (light (L3) on) and clean the product outlet (I).
15. Connect the product hose to the outlet (I) and put the machine in MANU mode, by pressing button (2), until the product flows out of the hose.
16. Press (2) again to return to AUTO mode, then connect the remote control to the insert (L).
17. Press the button on the remote control and the machine will start.
18. Apply the floor-screed with smooth, regular strokes.

## 4. USE OF THE MACHINE (continued)

### 4.3. STARTING UP - PLASTER VERSION

1. Spray the rotor uniformly with lubricant (white assembly spray). Mount the rotor with the crank and the straight pin (A) by turning clockwise until the rotor is fully inserted. Then loosen it by a quarter turn.
2. Place the mixing shaft in the tank and tilt the motor (B) vertically. The mixing shaft and the motor drive nut must be aligned.



**Do not force during this operation as this may cause serious damage to the machine.**

3. Insert the locking pin (C) into the 2 holes intended for this purpose (if you cannot insert it, the pin or the rotor-stator are not correctly fitted, check).
4. Connect the water inlet hose to the machine's quick coupling (E), or to the buffer tank if used.
5. Connect the machine electrically.
6. The display (P) indicates AU, unlock the knob (AU) by turning it slightly.
7. OFF is displayed. Press the ON/OFF button (1) to switch on the machine.
8. Open the water supply (and the valve on the buffer tank if used).
9. Press button (7) and open the water valve (F) to prime the water pump (water should come out at a steady flow).
10. Close the water valve (F) and press the WATER BACK button (6) to fill the mixing chamber.



**The water level must not be higher than the water inlet in the mixing chamber (D), otherwise open the drain (H).**

11. Break a bag of powder on the grid (N) in one clean stroke, without shearing or cutting it open with a cutter.
12. Press button (2) to put the machine in MANU mode (light (L2) on).
13. The mixture will flow through the product outlet (I). To refine the texture of the product, increase or decrease the water flow rate (indicated on the display (Q)) using the control valve (G) and the pump speed using the arrows (4) and (5).
14. Once the desired texture has been reached, return the machine to AUTO mode (light (L3) on) and clean the product outlet (I).
15. Connect the product hose to the outlet (I) and connect the lance, opened and without the nozzle, to the other end of the hose.
16. Connect the air hose to the quick coupling (K).
17. Switch the machine to MANU mode by pressing button (2) until the product flows out of the nozzle.
18. Press (2) again to return to AUTO mode and close the lance.
19. After connecting the compressor electrically, connect it to the machine at the connection (J) and start it.
20. Mount the nozzle on the lance.
21. The machine is ready for use, it starts when the lance is opened and stops when it is closed.

## 4. USE OF THE MACHINE (continued)

### 4.4. STARTING UP - AIR INSULATION VERSION

1. Spray the rotor uniformly with lubricant (white assembly spray). Mount the rotor with the crank and the straight pin (A) by turning clockwise until the rotor is fully inserted. Then loosen it by a quarter turn.
2. Place the mixing shaft in the tank and tilt the motor (B) vertically. The mixing shaft and the motor drive nut must be aligned.



**Do not force during this operation as this may cause serious damage to the machine.**

3. Insert the locking pin (C) into the 2 holes intended for this purpose (if you cannot insert it, the pin or the rotor-stator are not correctly fitted, check).
4. Connect the water inlet hose to the machine's quick coupling (E), or to the buffer tank if used.
5. Mount the surmixer (anti-lumps system) on the product outlet (I).
6. Connect the machine electrically.
7. The display (P) indicates AU, unlock the knob (AU) by turning it slightly.
8. OFF is displayed. Press the ON/OFF button (1) to switch on the machine.
9. Open the water supply (and the valve on the buffer tank if used).
10. Press button (7) and open the water valve (F) to prime the water pump (water should come out at a steady flow).
11. Close the water valve (F) and press the WATER BACK button (6) to fill the mixing chamber.



**The water level must not be higher than the water inlet in the mixing chamber (D), otherwise open the drain (H).**

12. Break a bag of powder on the grid (N) in one clean stroke, without shearing or cutting it open with a cutter.
13. Press button (2) to put the machine in MANU mode (light (L2) on).
14. The mixture will flow through the product outlet (I). To refine the texture of the product, increase or decrease the water flow rate (indicated on the display (Q)) using the control valve (G) and the pump speed using the arrows (4) and (5).
15. Once the desired texture has been reached, put the machine back into AUTO mode (light (L3) on) and clean the surmixer at the product outlet (I).
16. Connect the product hose to the surmixer and connect the lance, opened and without the nozzle, to the other end of the hose.
17. Connect the air hose to the quick coupling (K).
18. Switch the machine to MANU mode by pressing button (2) until the product flows out of the nozzle.
19. Press (2) again to return to AUTO mode and close the lance.
20. After connecting the compressor electrically, connect it to the machine at the connection (J) and start it.
21. Mount the nozzle on the lance.
22. The machine is ready for use, it starts when the lance is opened and stops when it is closed.

## 4. USE OF THE MACHINE (continued)

### 4.5. ERROR CODES

The different error codes show up on the display (P).

CODES	DEFINITION	TO DO
	No display.	Plug the machine into the power supply, assure the power supply is 230 V, verify the fuse in the electric box.
<b>AU</b>	Emergency stop is on.	Unlock the emergency stop button (AU).
<b>OFF</b>	Machine is in the stop mode.	Switch the machine on by pressing on the button (1).
<b>MOT</b>	Default control engine.	Set the machine to OFF for one minute and then switch it back on.
<b>SEC</b>	Safety Sensor default.	Verify that the safety grating is properly closed.
<b>DEB</b>	Water pressure default. Only if (L5) is on.	Verify the water pressure on the manometer, check the water supply: pressure > 2 bars or sufficient flow.
<b>TEL</b>	Start command active when the machine is switched on.	Close the hose or switch the remote control to OFF. Clean the flow meter (remove the piston).



**If the problem persists or if in doubt on the good running of the machine, do not try to repair it by yourself or to dismantle it.**

**Contact an authorized After-Sale Service or our hotline : +33 4 42 29 08 96.**

## 5. CLEANING PROCEDURE



**Disconnect the machine from the power supply before any intervention.**



**Before unscrewing the hose, make sure it is not under pressure anymore.**

1. Remove the nozzle and place it in a bucket of water.
2. Stop the compressor and drain it.
3. Open the lance and run the machine backwards by pressing the REVERSE button (3) for max. 2 sec.
4. *Air insulation version only:* Dismantle the surmixer and place it in a bucket of water, replace the hose.
5. Put the machine in MANU mode (light (L2) on) in order to empty the maximum amount of product possible.
6. Run the machine backwards to release the motor (B) and the locking pin (C).
7. Remove the mixing shaft and place the cleaning part with the shaft (A) in its place.
8. Replace the motor and set the mixing speed to 30 on the display (P) with the arrows (4) and (5).
9. Press MANU (2). While the machine is running, adjust the water flow to 150 L/h using the control valve (G).
10. Use the outlet valve (F) opened by 1/3 with the priming hose to clean the machine.
11. When all water has been drained from the mixing chamber, press MANU (2) to stop the motor.
12. Remove the product hose
13. Place the cleaning ball in the outlet (F) and connect the hose to it.
14. Open the valve (F) completely and press button (7) until the ball comes out of the hose.
15. Perform steps 12 and 13 a second time.
16. Run the machine backwards (button (3)) to release the motor (B) and the locking pin (C).
17. Remove the cleaning part, unscrew the rotor and store it.
18. Empty the hose and roll it up.
19. Disconnect the supply hose from the mixing chamber (D) and press for a few seconds on the water supply (6) to clean the hose.
20. Check that the motor connector or the protective cover is properly connected to the box.
21. Unplug the machine electrically and disconnect the water supply (E).
22. Use a high-pressure cleaner to clean the machine, focusing on the water inlet (D) and the fluid outlet (I).



**The direct projection of water under pressure onto the control panel has to be stopped at the risk of water infiltration into the electric box. Proceed by simply cleaning with a humid sponge.**

23. Clean the accessories.
24. Open the tank drain (H) and outlet valve (F).



## 6. DECLARATION OF CONFORMITY

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**THE MANUFACTURER :** EUROPE PROJECTION  
228, avenue Olivier Perroy  
13790 ROUSSET

**DECLARES THAT THE EQUIPMENT DESIGNATED BELOW:**

Trademark : EUROPE PROJECTION

Type : Continuous mixing pump

Model : MIXPRO 14

**COMPLIES WITH THE DIRECTIVES:**

- Machines 2006/42/CE
- Low voltage 2014/35/UE
- CEM 2014/30/UE
- ROHS 2011/65/UE
- Noise emissions 2005/88/CE



ROUSSET, JANUARY 20th 2023

Patrick BOREL  
President

A handwritten signature in black ink, appearing to be 'Patrick Borel', is written over the printed name and title.

EUROPE PROJECTION - 228, avenue Olivier Perroy 13790 ROUSSET  
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SAS au capital de 400 000 € - RCS Aix-en-Provence B 394 961 510 - NAF 2892 Z - Intracom : FR 54 394 961 510

## 7. WARRANTY CONDITIONS

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Each equipment is delivered inspected and tested.

We exclude any warranty for visible defects, not notified by the customer within 48 hours.

The equipment sold is guaranteed during the manufacturer's warranty from the date of purchase, as specified on the original proof of purchase, and under the conditions defined by the manufacturer.

This warranty covers any equipment against any manufacturing or material defect, under normal conditions of use. Insofar as the customer is presumed to be a professional of the same field of specialty, this warranty covers only the defect of conception of the equipment rendering it unfit for its use, which could not be detected by a professional buyer.

The defects or deteriorations caused by natural wear, external accident or a modification, use, storage or treatment of the equipment not planned by the manufacturer, nor specified by ourselves, are excluded from any warranty.

Are expressly excluded from the warranty the defects resulting from an improper use, the application of abrasive or corrosive products, an inappropriate installation, the negligence, an insufficient maintenance or cleaning, inappropriate conditions of storage, chemical, electronical or electric influences, any change in the normal process of use.

The following wearing parts are not covered by the warranty (non-exhaustive list): rotors, stators, driving shafts, connecting rods, seals, cleaning balls, spray guns, lance, nozzle, hose, needle kits, cylinders, piston rods, prime/spray valve assy, seal kits, membranes, suction and delivery valves, carding machine vanes, filters, oils, chains and quick-release clip.

The warranty also excludes the equipment on which the serial number was erased or made illegible, on which unauthorized people made attempts of repair, which were totally or partially dismantled.

**Our equipment are covered by a manufacturer's warranty (parts and labor) of 12 months following the purchase date by the final customer, without exceeding 24 months from the date of purchase by the client.**

**This manufacturer's warranty shall automatically cease if the customer does not resell the equipment within 24 months of its purchase. The cases of exclusion of warranty mentioned in articles above are also applicable to our own equipment.**

The manufacturer's warranty shall always be subject to the presentation of the purchase invoice.

If the defective equipment is covered by the manufacturer's warranty, it shall be repaired or replaced at our discretion free of charge.

If the defective equipment is not covered by the manufacturer's warranty, we shall issue a quote for the repair that we shall submit to the customer for approval.

Except as otherwise required by law, this manufacturer's warranty is exclusive of all other warranties, including the statutory warranty of hidden defects.

In case of intervention of our services on a breakdown caused by the customer or an incident excluded in the conditions referred to above, the costs of repair and transport shall be invoiced to the customer.

We exclude all liability for indirect damages suffered by the customer, such as, but not limited to, loss of income, turnover, loss of profits, loss of image, of any kind whatever.

## 7. WARRANTY CONDITIONS (continued)

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In all cases, our liability shall be limited to the amount paid by the customer for non-compliant equipment.

Any legal action of the customer against us relating to the warranty of the equipment shall be barred 1 year after the date of discovery of the defect. The customer shall have to prove the date of this discovery.

### **Request for Warranty**

For any request related to the repair of an equipment covered by the manufacturer's warranty, the customer shall have to fill the warranty form, available on our website, under After-Sale Service.

For a full dossier, the following documents shall have to be attached:

- the purchase invoice of the final user
- pictures of the defective parts of the equipment
- a description of the breakdown
- the quote of labor if the customer is certified by EUROMAIR for repairing the equipment

No invoice of labor shall be taken into account without our prior approval.

### **Analysis of the breakdown by our technical department**

A file number shall be given to the customer and an answer shall be provided within 48 working hours after reception, provided that the request for warranty is considered as full.

In the event the equipment is covered by the manufacturer's warranty, we shall confirm the warranty to the customer and send him a quote (without price) detailing the parts to be changed and any comments.

### **Return of replacement parts**

Replacement parts must be ordered with a warranty agreement number and will be made available to the customer at our factory.

The conditions of return of the equipment are detailed in our Delivery terms.

In the case of a warranty claim on an on-board component such as a Kohler, Honda or Vanguard engine in a machine manufactured by us, only the manufacturer of the component is able to validate the warranty coverage.

In this case, the request must be addressed directly to the manufacturer of the component or to its nearest authorised representative. The Euromair, Euromair MPC or Mixer service centres may be considered as the manufacturer's representatives if they are the closest. As this principle also applies to batteries, our supplier Parts Holding Europe, or one of its sister companies, remains your contact for your requests (<https://www.partsholdingeurope.com/>).

# EUROPRO

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**More information on [www.euromair.com](http://www.euromair.com)**